

MATP Advisory Committee Meeting
Health and Welfare Building, Room 327
December 9, 2010 12:30 PM -2:00 PM

Attendees: Tyrone Williams, Mike Noel, Sundee Klopach, Chris Vogel, Leroy Jefferys, Ken Porter, Eira Andrade, Jackie James, Art Watkins, Mike Cvetan, Eileen Ogan, Michele Tarquino, Minta Livengood, Dorothy Young, Yvette Long, Teresa Little, Fran Chervenak, Michael Root, Sharon Love, Rich Farr, Karen Hoesch, Jim Farwell

Phone Participants: Coletta Corioso, Gene Suski, Odessa Trinkle, Rose Cook, Dick Trout, Jessica Mockabee

Functional Assessments Presentation – Karen Hoesch, Director, ACCESS Transportation Systems, Pittsburgh, Pennsylvania provided a presentation on *Mobility Management of Medical Transportation*, which is an ADA eligibility model for MATP. Ms. Hoesch discussed how ACCESS Transportation Systems conducts functional assessments with transportation recipients in Allegheny County to determine the least costly, most appropriate mode.

Draft Ops Memo regarding recipients who chronically no-show – The committee discussed a draft policy created to appropriately address recipients who habitually no-show for trips to medical appointments. For recipients sanctioned for three or more no-shows in a thirty day period and receive a written notice of suspension that they appeal, the new policy would require recipients to call and confirm their requested trip one day prior. If they do not call, no vehicle is dispatched to pick them up for their trip until the adjudication of the judge.

Initially the policy was intended to be a required change; however based upon feedback from committee members DPW decided to make it an optional policy. Committee members expressed concerns regarding the fact that sanctioned recipients who appealed within ten days would be required to call transportation the day prior to a scheduled pick up, and if they did not call no vehicle would be dispatched the next day to take them to their medical appointment. Committee members stated that this requirement could present a barrier to recipients to get to their medical appointments and could pose legal ramifications. Clarifications to the policy were provided, and it was also stated that the policy was currently being reviewed by Legal Affairs. DPW agreed that the policy would remain in draft while Legal Affairs completed their review and there would be an update at the next meeting.

Methadone Mileage Reimbursement Executive Summary – An executive summary was presented to provide the outcomes of the mileage reimbursement policy that limits MA recipients receiving methadone to one of the two closest clinics from their residence. For this review, we chose the four highest spending counties which represent 60% of the recipients affected by the new policy. In total, we have results for 343 recipients across four counties: Delaware, Blair, Berks, and Lawrence. The results demonstrated a 65% decrease in spending from \$138,010 in July to \$48,693 in August and the number of recipients remained steady with a slight reduction of 5% for the same period.

2010 Medical Assistance Transportation Program Surveys – The overview of survey results were provided to the committee. Overall, recipients who now use MATP had few issues with MATP and rated their overall experience as good to excellent with most requested trips approved and taken. Sixty percent of non-users reported they were not aware of the MATP; however 44% reported they had other means of transportation. Fifty –one percent requested information to register with the program in their county.

The survey will be will be posted to the MATP website, shared internally with DPW agencies, and provided to MATPs statewide. In addition, DPW program advisors will provide county-specific results to the counties they oversee.

Meeting adjourned 2:16 PM

Next meeting: January 27, 2011 12:30-2:00 PM
Room 327, Health and Welfare Building
Call in number – 717-705-3735 or 866-603-7274