

MEDICAL ASSISTANCE TRANSPORTATION PROGRAM: WAIVER REQUEST FORM		<i>Revised</i> DATE: January 29, 2010	
Name of Requestor/Contact: Jessica Mockabee		Phone #: 717.771.9347	Requested Effective Date: Immediately after 30 Days Notice to Consumers
Requesting County	York County		
Please cite the requirement for which a waiver is being sought (from the "Scope of Services")	General Responsibilities, 6. Authorize Transportation Services, Schedule and Dispatch Trips, J. Paratransit One-Hour Rule, "Consumers shall be dropped off at the medical provider's office no more than one hour prior to the medical appointment. After the medical visit, consumers shall be picked up not more than one hour later."		
Briefly describe the efficiencies and/or service enhancements that will result from the waiver	With approval of this waiver, York County will be able to reduce the total number of trips driven to Hershey and Harrisburg each day. This will result in lower costs for the MATP, because Rabbitransit will be able to charge a per hour rate for these trips as opposed to the more costly MATP paratransit rate, which is higher due to stringent regulations such as the One-Hour requirement.		
Briefly describe the proposed alternative procedure	When a consumer requests a trip to Hershey or Harrisburg Rabbitransit will review other trips requests for that same day and attempt to group trips based on a 2.5 Hour rule requirement (extending the One-Hour Rule to a 2.5 hour time frame). We anticipate that individuals will not have to wait more than 2.5 hours, but most often the wait time will be less. Trips will be considered "grouped" when a minimum of three individuals can travel together to meet a 2.5 Hour requirement. Rabbitransit will communicate this information to the various providers in Hershey/Harrisburg to make them aware of this change. We are requesting consumers to schedule appointments between 8:00 am and 2:00 pm on Mondays, Wednesdays, and Fridays.		
Approximately how many consumers will be affected?	Estimate: 30% of trips to Hershey and Harrisburg can be grouped together.	How will they be affected? What change, if any, will result in the level of service?	The consumers may have to arrive to their appointment up to two hours prior to the scheduled start time and may have to remain at the provider location for up to two hours after their appointment has ended.

<p>Projected savings</p>	<p>\$15,788.40 per year</p>	<p>How were these savings calculated? Identify assumptions (i.e. fewer trips, shorter trips, shorter wait times)</p>	<p>These savings were calculated by utilizing a four day sample in which 23 trips were taken into the Hershey/Harrisburg area. Upon review, 7 of those 23 trips (30%) would be able to be grouped under a Two-Hour requirement. Taking into consideration that there are approximately 255 days of MATP paratransit operation in a calendar year and using the data collected during the four day sample, savings were calculated in the following manner:</p> <p>255 operational days/4 days from sample = 63.75 total number of 4 day segments in the year</p> <p>7 trips that can be grouped per random 4 days * 63.75= 446 groups</p> <p>446 groups * MATP Paratransit Rate (–) 446 trips * per hour rate= COST SAVINGS</p> <p>Rate will be \$48 per hour for FY 09-10</p>
<p>How will the savings be used?</p>	<p>Savings will remain in the budget to cover routine costs of trips; resulting in less of a deficit to operate the program.</p>		
<p>Briefly describe the exception process for consumers who cannot be accommodated by the new requirement</p>	<p>If a consumer has an appointment outside of the pick-up and return times and cannot change the appointment time, York MATP will transport them as the time they request. In addition, if a consumer is medically unable to wait longer than the one-hour standard, York MATP may require the doctor’s office, therapist, case manager, or other health care professional to contact York MATP in order to verify this need. Dialysis and urgent care trips will be the exception. They will be performed as individual trips and will not be subject to the grouped schedule, in order to ensure the efficient provision of these services.</p>		
<p>Timeframe</p>	<p>12 months</p>		