

MEDICAL ASSISTANCE TRANSPORTATION PROGRAM: WAIVER REQUEST FORM

<p>Name of Requestor/Contact</p>	<p>Ray Groll</p>	<p>Transportation manager</p>	<p>October 5, 2010</p>
<p>Requesting County(ies)/ Corporation</p>	<p>PIKE COUNTY TRANSPORTATION</p>		
<p>Please cite the requirement for which a waiver is being sought (from the Instructions and Requirements</p>	<p>Paratransit One Hour Rule – MATP I & R; General Responsibilities; page 12; 6j</p>		
<p>Briefly describe the efficiencies and/or service enhancements that will result from the waiver</p>	<p>The miles traveled to the medical providers in Lackawanna, Luzerne, and Wayne counties, equal more than 500 miles per day if done individually. The scheduled appointments are at different times of the morning and our drivers must pick up the consumers early for the 44+ miles to the appointments. By coordinating trips on certain days of the week, such as Mondays and Fridays for efficiency and grouping riders together, the Agency saves hundreds of miles and dollars in trip costs.</p>		
<p>Briefly describe the proposed alternative procedure</p>	<p>We would pick up consumers beginning at 7:00am to 8:30am for 9:30am through 12:00pm appointments on Mondays and Fridays for Scranton/Lackawanna County and Wilkes-Barre/Luzerne County and return the consumers at the same time in the afternoon at 12:00 – 1:00pm and 2:30-3:30pm to avoid multiple drivers traveling the distances to these out of county providers. By providing morning runs and possibly mid-morning/afternoon runs when vehicle space and or quantity of consumers is more than van space allows (6 or more) by a second driver, it would save driver hours, gas and mileage for the Agency vs. having each trip handled within the one hour rule of pick up. No consumer would wait longer than 2.5 hours for their return pickup per MATP Operations Memorandum # 11-2009-013.</p>		
<p>Approximately how many consumers will be affected?</p>	<p>25-40</p>	<p>How will they be affected? What change, if any, will result in the level of service?</p>	<p>Consumers will need to be ready earlier than expected and be back later than expected. Consumers will continue to be picked up within the 30 minute pick up window per their quoted pick up time. Consumer's ability to get to their appointment time will not be affected. If multiple trips are scheduled throughout the morning, an additional driver is sent to sub-group the riders to avoid excessive early pick-ups, or long waits for return trips.</p>
<p>Briefly describe the exception process for consumers who cannot be accommodated by the new requirement</p>	<p>IF for some reason a consumer is unable to go up to two hours prior to their appointment or cannot be serviced on the day we travel to their provider, an exception can be provided with appropriate documentation from the medical provider. The exception policy also applies to consumers who may have safety and security issues when waiting for the return trip to their residence. The Agency can then accommodate the consumer within reasonable time either by para-transit or public carrier.</p>		

<p>Briefly describe any local input in this waiver proposal, i.e., consumers, medical providers, etc.</p>	<p>The waiver was discussed with the management, the county commissioners, and the input from clients and program officials at MATP</p>
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<p>How will the savings be used?</p>	<p>The savings will be used to provide transportation services to an increasing MA population in Pike County and will also be used to pay mileage to the increasing number of mileage reimbursement consumers.</p>
<p>Timeframe Requested</p>	<p>12 months</p>

<p>Projected Savings</p>	<p>Savings would equal approximately \$16,016 per year by cutting out 3-4 round trips per week.</p> <p><u>How were these savings calculated?</u> This was calculated by taking the one way para-transit cost of \$44.00 multiplied by 3 – 4 round trips per week.</p>
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