



Medical Assistance Transportation Program (MATP)

A basic overview of the MATP



The MATP in Pennsylvania is governed by:

- [State Plan under Title XIX of the Social Security Act](#)
- [55 Pa. Code § 2070, Eligibility for Services Funded Through the Public Assistance Transportation Block Grant](#)
- [MATP Standards and Guidelines \(S & G\)](#)
- MATP Grant Agreement



The MATP is designed to provide:

- Access to MA compensable medical and pharmacy services
- Access to ongoing treatment of chronic diseases and care management
- Access to care with individual medical practices
- Access to preventative care (equates to fewer and shorter hospital stays)



- County Government
- Sub-Contracted Entities of County Government
- Transportation Brokerage Agencies
- Local Transit Agencies



- Mass transit (buses, trains, subways, etc.)
- Mileage Reimbursement
- Paratransit (includes multi-modal and taxi)
- Volunteers (only available in select counties)



To begin the registration process, the consumer should contact the MATP agency in their county to determine and complete the following:

- Eligibility
 - Most Category/Code combinations are eligible for the MATP
 - Consumers 65 years of age or older are referred to the Senior Shared Ride Program (Senior Shared Ride pays 85% of the fare and MATP pays 15% of the fare)
- Application
 - 30-day courtesy ride period
- Needs Assessment
- Determination of Mode



The Find My Ride Apply App allows consumers or someone acting on their behalf to apply for **free and affordable** transportation services for seniors, persons with disabilities, and people who need assistance to get to medical appointments including the **MATP, Senior Shared Ride, Americans with Disabilities Act (ADA)** and **Persons With Disabilities (PWD)** programs.

The applications can be accessed at:
www.apply.findmyride.penndot.pa.gov



- MATP provides transportation to all* MA compensable services
- MATP must ensure transportation is only to and from qualified MA-enrolled providers of the consumer's choice that are typically available within their home community
- Can also access Medicare covered services if consumer is dual-eligible for MA and Medicare

*there are a few exceptions as some services and consumers covered by Pennsylvania Medicaid are not within MATP's scope

Covered Services Cont.



Hospitals & Outpatient Care: General hospital outpatient (incl. psychiatric), Hospital discharges, Private psychiatric hospital admissions/discharges



Substance Use and Mental Health: Inpatient/non-hospital detox & rehab, halfway houses, methadone, Crisis intervention, peer support, targeted case management, Intensive behavioral health



Licensed Practitioners & Clinics: Physicians, dentists, podiatrists, chiropractors, nurse practitioners, psychologists, therapists, social workers, counselors, midwives, optometrists, Medical suppliers, labs, pharmacies, Family planning, birth centers, hospice, dialysis, ambulatory surgical centers, Rural/FQHC/primary care/drug & alcohol/rehab/psychiatric clinics



Facility Admissions/Discharges: Community residential, therapeutic rehab, nursing facilities, personal care homes (if routine transport not provided), VA hospitals (for MA-covered services only), urgent care transportation (same-day, after-hours, and weekend medical needs)



Special Populations: EPSDT providers, PPEC, School-age children (if IEP doesn't cover transport)



Visitation/Patient Education: Transport for parents/guardians to visit minor inpatients (under child's eligibility)



Waiver-Funded Services: Only if waiver does not include transportation funding



Emergency & Ambulance Transport: Emergency ambulance transportation, Non-emergency medically necessary ambulance transportation



Non-Medical & Day Programs: Transportation to sheltered workshops, Transportation to day care programs (including adult day care), Transportation to nonmedical services



Services Not Covered by MA: Transportation to any service not covered by Medical Assistance (e.g., medical marijuana dispensaries, WIC appointments)



Facility Responsibility: Transportation as part of inpatient treatment (facility's responsibility)



Exceptional & Out-of-Scope Services: Exceptional transportation service (per 55 Pa. Code 2070.4), Air travel, lodging, meals



Escort & Special Services: Non-medically necessary escorts for adults, Stretcher service, door-through-door service



Visitation Transportation for visitation purposes for adult consumer's who are inpatient of a hospital



Unsafe Weather: Transportation during severe inclement weather (per local policy)



- MATP provides urgent care medical services (same-day, after normal business hours, and weekend transportation).
- Urgent care medical services are defined as any illness or severe condition, which is verified by a medical professional as necessary to diagnose and treat within a 24-hour period and if left untreated, could rapidly become a crisis or emergency.
- A hospital discharge can be considered urgent care.



- If necessary, an escort may accompany a consumer due to consumer's age, physical, mental, and/or developmental capacity.
- Depending on the circumstances and known factors, the MATP may provide an attendant on the trip (this generally is provided for grouped children's transportation).
- In order to ensure that services are cost efficient, appropriate, and meet the needs of the consumer, the MATP may request a waiver of a MATP requirement.



- Any issue brought to the attention of the MATP program by a consumer, guardian, advocate or agency for the purpose of assistance or resolution is considered a “complaint.”
- MATP provides non-emergency medical transportation to Community HealthChoices Managed Care Organization (CHC) consumers, and the application and access procedures are according to individual county policy.
- There are times when the MATP program may deny, reduce or terminate a consumer’s request for transportation.
- Upon a consumer’s request, MATP will provide, at no cost to the consumer, oral interpretation services in the requested language or provide sign language interpreter services to meet the needs of the consumer.



- If a transportation request is outside the scope of MATP, the request is referred to the HealthChoices Managed Care Organization (MCO), Community HealthChoices MCO, or County Assistance Office (CAO) for consideration.
- If a consumer is enrolled in the Fee For Service (FFS) program, they would be directly referred to the CAO
- [Medical Assistance Transportation Program Operations Memorandum #11/2022-001](#) outlines this process.



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Thank you!

For more information about MATP, please visit <http://matp.pa.gov>

For additional questions about MATP in your area, please contact your local MATP administrator by visiting <http://matp.pa.gov/CountyContact.aspx>