

MEDICAL ASSISTANCE TRANSPORTATION PROGRAM: WAIVER REQUEST FORM				DATE	09-11-09
Name of Requestor/Contact	Steve Dulaney	Phone #	724-852-5387	Date of Approval	November 1, 2009
Requesting County(ies)/ Corporation	Greene County Transportation Program				
Please cite the requirement for which a waiver is being sought (from the "Scope of Services")	Paratransit One Hour Rule – MATP I&R; General Responsibilities; page 12; 6J				
Briefly describe the efficiencies and/or service enhancements that will result from the waiver	Consumers are being transported on an individual daily basis to Pittsburgh for medical appointments. If trips were grouped together on specific days of the week, within a predetermined appointment window, the savings could be over \$100,000 annually.				
Briefly describe the proposed alternative procedure	<p>We would ask consumers to schedule their Pittsburgh and Washington medical appointments on Mondays, Wednesdays, and Fridays and to schedule these appointments within a window falling between 10:00 a.m. and 2:00 p.m.</p> <p>We ask that the one-hour paratransit rule be waived, so that we can transport up to a maximum of ten individuals at one time. Exceptions would be made for clients who must travel daily (for example, methadone or cancer treatment), but we would group these clients in separate vehicles. Exceptions would also be made in the event that a provider or service requires an appointment that falls outside of the trip day and/or time window.</p> <p>Scheduling is a dynamic process that will be done the day before the trip runs and will be based upon the scheduled appointments within the time window for that day. Taking into account the one way drive time to Washington county and Pittsburgh consumer pick-up times may vary from day to day based upon the actual time of the first scheduled appointment. Return times will be scheduled in order to minimize consumer wait time (at no time will a consumer be required to wait longer than two and one-half hours) and maximize MATP resources. Multiple trips will be scheduled when necessary to assure that no consumer experiences inordinate waits either before or after their actual appointment time.</p>				
Approximately how many consumers will be affected?	This change would affect approximately 30 consumers per week.	How will they be affected? What change, if any, will result in the level of service?	Consumer's level of service will not change. They will still be able to get to and from their appointments on time. There will be additional waiting times either before or after the actual appointment time, but scheduling will be carefully monitored to keep this reasonable and appropriate.		
Projected savings	If trips were grouped together on specific days, based upon destination, the annual savings could be over \$100,000.	How were these savings calculated? Identify assumptions (i.e., fewer trips, shorter trips, shorter wait times)	The average cost to Pittsburgh \$183.38, based upon 53 miles one way x 2 trips x \$1.73 = 183.38 per client per day. The average cost to Washington is \$86.02, based upon 23 miles one way x 2 trips x \$1.73 = \$86.02 per client per day. If trips were grouped together on specific days, based upon destination, the savings could be over \$100,000.		

How will the savings be used?	Savings would ensure funding to provide transportation service to the increase in eligible MA consumers. Our County has seen an increase of approximately 11.5% in new rider enrollment in MATP in the past 2 years.
Briefly describe the exception process for consumers who cannot be accommodated by the new requirement	we would accommodate individuals who require critical care on a daily basis by transporting separately. Even though we would still be transporting these clients daily, there is still a cost savings of grouping others together on only three days. Accommodation also will be made for consumers who must schedule an appointment outside the day and/or time window to meet a provider's schedule.
Timeframe Requested	12 months