

MEDICAL ASSISTANCE TRANSPORTATION PROGRAM: WAIVER REQUEST FORM				DATE	01/28/10
Name of Requestor/Contact	Rose A. Cook	Phone #	800-315-2546	Requested Effective Date	11/01/09
Requesting County(ies)/ Corporation	Cumberland County				
Please cite the requirement for which a waiver is being sought (from the "Scope of Services")	One-Hour Rule (page 7 of 9, Scope of Services, MATP I&R) "Consumers shall be dropped off at the medical provider's office no more than one hour prior to the medical appointment. After the medical visit, consumers shall be picked up not more than one hour later."				
Briefly describe the efficiencies and/or service enhancements that will result from the waiver	Cumberland County Transportation Department (CCTD) is requesting a waiver from the One-Hour rule for trips to areas in the outlying portions of Cumberland County. The waiver allows schedulers to group more trips, utilize the shared-ride services and eliminate long trips with only one passenger. By waiving the One-Hour rule, CCTD will save money and provide more efficient transportation through utilization of the shared ride system.				
Briefly describe the proposed alternative procedure	Consumers will be asked to schedule their medical appointments between the hours of 8:00 AM and 4:00 PM, Monday through Friday, to outlying locations of Shippensburg/Harrisburg/Hershey and other small towns in this area. Scheduling will be done by noon the day before the trip runs and will be based upon the scheduled appointments within the time window for that day. Return times will be scheduled in order to minimize consumer wait time, and at no time will a consumer be required to wait longer than 2.5 hours.				
Approximately how many consumers will be affected?	27	How will they be affected? What change, if any, will result in the level of service?	Consumers' level of service will not change, as they will be able to get to and from their appointments on time. There will be an additional wait time either before or after the actual appointment time, but scheduling will be carefully monitored to keep wait times reasonable and appropriate.		
Projected savings	\$94 per trip	How were these savings calculated? Identify assumptions (i.e., fewer trips, shorter trips, shorter wait times)	If CCTD were to provide the trips, on average it would cost \$46 per round trip. Given the same distance traveled, the subcontractor would charge \$140 per round trip; a savings of \$94 per roundtrip. There is a potential of doing at least 120 trips within a fiscal year. Total annual savings could be \$11,280.		
How will the savings be used?	To maintain current level of services.				
Briefly describe the exception process for consumers who cannot be accommodated by the new requirement	Exception Process - If a consumer has an appointment outside the pick-up and return times and cannot change the time of their appointment, CCTD will transport the consumer at the time they request. In addition, if a consumer is medically unable to wait longer than the one-hour standard, CCTD will need the doctor's office, therapist, case manager or other health care professional to contact them with verification. Dialysis and urgent care trips will be an exception.				

Timeframe Requested	12 months
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